

**The Expo @ World Market Center Las Vegas  
TECHNOLOGY SERVICES ORDER FORM  
The Expo @ World Market Center Las Vegas - Technology Services**

Event Name: Franchise Expo 2024 Event Dates: 5/4 – 5/5/24  
 The Expo @ World Market Center Las Vegas Exhibit Hall: North Hall Booth Number: \_\_\_\_\_

**CUSTOMER/EXHIBITOR CONTACT INFORMATION**

Contact Name: \_\_\_\_\_ Company Name: \_\_\_\_\_  
 Billing Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Business Phone: \_\_\_\_\_ Fax: \_\_\_\_\_  
 Email Address: \_\_\_\_\_ Onsite Cell: \_\_\_\_\_

TELECOMMUNICATIONS   INTERNET   NETWORK SERVICES	EVENT RATE	QUANTITY	TOTAL
Dedicated Wifi High Speed Internet Access (HSIA) – Secured Connection to run credit card transactions – Provides one (1) wireless code for one device per event.	\$65.00		
Dedicated Hard Line Internet (inclusive of installation fee) – 100 Mbps VLAN (up to 10 Public IPs)	\$325.00 /line		
Dedicated Hard Line Internet (inclusive of installation fee) – 1G Mbps VLAN (up to 10 Public IPs)	\$775.00/line		
Customer is responsible for supplying their own Laptop or PC. A Managed Switch is required for HSIA Wired devices. Customer also responsible for ordering the necessary electrical services, if applicable.			
<b>TOTAL INTERNET   NETWORK SERVICES</b>			

**\*IMPORTANT NOTE:** Orders must be received within five (5) days of the requested installation date. Any orders received after the deadline date will be charged an expedite fee. There are no refunds.

I have read and understand the Client Service Agreement, and I authorize these services to be ordered.

Authorized Signature: \_\_\_\_\_ Date: \_\_\_\_\_

For custom services, or services not listed above, please email [ymadidi@andmore.com](mailto:ymadidi@andmore.com) and a representative will be in contact to discuss available services and pricing.

## CLIENT SERVICE AGREEMENT

### General Terms & Conditions

Any individual or entity receiving any product or service from shall hereafter be referred to as "Client". By accepting products and/or services provided by The Expo at World Market Center Las Vegas / WMCV Phase 3 SPE LLC / ANDMORE (formerly International Market Centers, LLC), hereafter referred to as "Facility". Client agrees to observe and abide by all of the provisions, terms, and requirements specified in this document.

### Billing

Facility shall bill Client for services at the published rate prior to services rendered. For any phone orders, if Client fails to return the modem and/or analog phone set on the disconnect date, Facility shall bill client a lost modem fee and/or lost phone set fee.

### Disclaimer of Liability

Client acknowledges that Facility makes no warranty of any kind, expressed or implied, regarding the reliability or suitability for a particular purpose of its services. Facility disclaims any warranty of merchantability or fitness for a particular purpose. Client acknowledges and understands that Facility exercises no control over the nature, content, or reliability of the information delivered to Client from the Internet via the Facility. Client acknowledges that Facility is not liable for any errors or interruption in Internet access service provided to Client, whether within or outside the control of the Facility. Under no circumstances shall the Facility be held responsible for damages or loss suffered by Client, including but not limited to special, incidental, consequential, or punitive damages, as a result of Client's or the Facility's or a third party's negligence, fault, misconduct, or failure to perform. Client acknowledges that Internet access service may be temporarily unavailable for scheduled or unscheduled maintenance, and for other reasons within and outside the control of the Facility. Under no circumstances do any such errors, loss, delays, loss of information, or interruptions in service nullify or modify this agreement or any other agreement or contract entered into by the Facility and Client. The Facility reserves the right to refuse or terminate service to Client at any time.

### Client Responsibility

Client is responsible for protecting all account passwords and for any authorized or unauthorized use made of Client's account. Client agrees to comply with the rules appropriate to any network to which Client may gain access via the services of the Facility. Client acknowledges that any proprietary, confidential, or otherwise valuable information that Client desires to keep confidential should not be transmitted over any part of the Internet without encryption, nor reside without firewall protection on computers connected to the Internet. Client will not transmit or make available to the Internet any material that is illegal, libelous, tortuous, or likely to result in action against the Facility or its clients. Client agrees that under no circumstances will the Client use the Facility's equipment and/or electronic mail addresses in connection with the sending of unsolicited electronic mail messages, commercial or otherwise, including, but not limited to, the sending of unsolicited mass mailings from another service which in any way implicates the use of the Facility's service, equipment or the Facility's electronic mail address.

### Refunds/Collections

There are no refunds. All payments are non-refundable. Defective hardware will be replaced within one (1) day of notification. In the event Exhibitor fails to pay any amount hereunder as and when the same is due and payable, the Facility shall be entitled to, and Exhibitor agrees to pay, interest on such unpaid amount at the same rate of eighteen percent (18%) per annum, together with all costs incurred by the Facility in collecting such amounts, including without limitation, the Facility's administrative costs (not to exceed five percent (5%) of the amount collected, and the Facility's actual attorney's fees.

### Installation Support

The Facility shall provide support to the customer to establish dedicated connectivity between the Modem supplied and configured by the Facility and the Internet. The Facility may supply a public IP address to customer for an additional charge, per public IP which may be used to connect from the Internet. The Facility does not guarantee phone number, until the services have been connected and/or installed.

**I have read and understand the Client Service Agreement, and I authorize these services to be ordered.**

Authorized Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Please email the completed form to [ymadidi@andmore.com](mailto:yamadidi@andmore.com) for processing. Once this form is received and processed, an email with a link for payment will be sent.**